



## GOVERNOR'S ADVISORY COUNCIL ON AGING

### Meeting Minutes

**Committee/Group:** GOVERNOR'S ADVISORY COUNCIL ON AGING (GACA)

**Date:** March 2, 2018

**Time:** 9:00 a.m. – 11:00 a.m.

**Venue Address:** Arizona State Capitol – Executive Tower  
Third Floor Conference Room  
1700 W. Washington Street  
Phoenix, AZ 85007

#### **GACA Members and Liaisons Present**

C.T. Wright (Acting Chairman), Belinda Akes, George Evanoff, Deborah Hankerd, Teri Kennedy, Ellen Kirschbaum, Lisa O'Neill (Telephonically), Bob Roth, David Spelich, Steve Wagner  
Liaisons: Courtney Bennett, Olivia Guerrero, Priscilla Kadi

#### **GACA Members Absent**

Becky Brimhall (Vice Chair)

#### **GACA Staff**

Lizette Cordero, Cathy De Lisa

#### **Speakers**

Cathy Chavez, Cindy Saverino

#### **Guests in Attendance & Choosing To Sign In**

Courtney Allen, Angela Banks, Carol Brown, Ted Evertsen, Suzanne Guyan and Michele Michaels

#### **Call to order, welcome, review and approval of January 5, 2018 draft meeting minutes**

Acting Chairman C.T. Wright called the meeting to order at 9:01 a.m. with a welcome and introductions. Following a request for review of the draft minutes of January 5, 2018, *Deborah Hankerd made a motion to approve the draft minutes; the motion was seconded by Steve Wagner. The motion passed unanimously.*

#### **State Plan on Aging Update**

Ms. Cindy Saverino, Administrator of the Division of Aging and Adult Services (DAAS) Aging and Disability Services, provided an update on the State Plan on Aging which covers the federal fiscal four

year planning period from 2015-2018. According to Ms. Saverino, the State Plan outlines goals and objectives of the DAAS moving forward along with other state departments that were involved in Aging 2020, guides service delivery to the aging and disabled populations and coordinates the Aging Network with other networks and resources. Ms. Saverino's presentation outlined the eight goals and related activities of the State Plan on Aging below.

1. Make it easier for older Arizonans to access an integrated array of state and aging services.
2. Increase awareness and understanding of aging issues and help prepare Arizona for an aging population.
3. Increase the ability of older adults to remain active, healthy and living independently in their communities.
4. Increase the safety and well-being of older Arizonans.
5. Strengthen Arizona's economy by capitalizing on integrated and well-trained informal, paraprofessional, and professional workforce.
6. Enhance the state's capacity to develop and maintain the necessary infrastructure to deliver services in a culturally appropriate, timely and cost effective manner.
7. Promote quality of care in all aging services.
8. Promote effective and responsive management for all aging services.

When asked about any challenges in developing and implementing the State Plan on Aging, Ms. Saverino indicated the Aging and Disability Services Administration welcomes the Council's support to emphasize the importance of the State Plan on Aging to state agencies, community partners and help get the word out about the Plan.

Ms. Cathy Chavez from the Division of Aging and Adult Services provided an overview on development of the next State Plan on Aging covering the federal fiscal four year planning period from 2019 to 2022. According to Ms. Chavez the goals for this next State Plan on Aging include the partners of Aging 2020 and five goals instead of eight to reduce redundancy. Ms. Chavez outlined the five goals below.

1. Streamline access for all eligible adult Arizonans to the integrated array of quality care available by all state aging services, and promote resources for individuals that are physically and sensory challenged.
2. Increase awareness and understanding of aging issues and help prepare Arizona for an aging population.
3. Increase the ability of adult Arizonans to maintain their individual well-being and safety, in order to remain active healthy and living in their communities.
4. Strengthen Arizona's economy by fostering an integrated and well trained informal, paraprofessional and professional workforce.
5. Enhance the state's capacity to develop and maintain the necessary infrastructure to deliver services in a culturally appropriate, timely and cost effective manner.

The Power Point presentation and a breakdown of the data shared during the presentation are available through the Governor's Advisory Council on Aging (GACA) Office.

### **Liaison reports**

Arizona Association of Area Agencies on Aging (AZ4A) – Olivia Guerrero

Ms. Olivia Guerrero provided a written report including updates from Area Agency on Aging, Region One, Area Agency on Aging Region II - Pima Council on Aging (PCOA), Area Agency on Aging Region III - Northern Arizona Council of Governments (NACOG), Area Agency on Aging Region IV - Western Arizona Council of Governments (WACOG), Area Agency on Aging, Region V - Pinal-Gila Council for Senior Citizens (PGCSC), Area Agency on Aging Region VI – South Eastern Arizona Governments Organization (SEAGO), Area Agency on Aging VIII – Inter-Tribal Council of Arizona (ITCA). The full AZ4A report is available through the Governor’s Advisory Council on Aging (GACA) office. Ms. Guerrero indicated AZ4A supports the Governor’s 2019 funding request that includes non-medical home and community based services and shared concerns that rate increases last legislative session for providers of services for persons with disabilities were not matched in aging services resulting in competition with rates of providers. An update was shared by Ms. Guerrero on planning being done around the fall AZ4A Aging Summit in Mesa, Arizona.

Arizona Department of Economic Security (DES) – Priscilla Kadi reported on Adult Protective Services, Arizona Management System implementation at the Division of Aging and Adult Services (DAAS) and potential budgetary impact to DAAS programs and services. According to Ms. Kadi:

- There is continued progress on the lean practices case management improvement standard work. Aged caseloads have decreased from 3,000 to less than 150 as of January 2018. Adult Protective Services (APS) has met its case load target for the last five months with less than 35 cases per investigator in urban areas and less than 25 in rural areas. Ms. Kadi reported the Division is working diligently to reduce the number of aged cases, over 180 days old, and meet targeted goals.
- There is ongoing competition with provider rates due to wage increases.
- DAAS has been selected to present at the National Association of States United for Aging and Disability (NASUAD) August conference on the caregiver respite program.

Arizona Department of Health Services (ADHS) – Mr. Babak Nayeri was unable to attend and submitted information which was made available as a handout.

Arizona Department of Insurance (AZDOI) – Tolanda Coker was unable to stay and provided a report which was shared on her behalf.

- New Medicare cards will begin to be mailed out nationally in April. Arizona is slated to receive new cards in the mail after June 2018. Medicare Members are reminded that it is VERY important to DESTROY cards once new cards arrived. Simply throwing the away is dangerous and can put the member at risk of identity theft because the old cards have the social security number on it.
- If enrolled in Medicare part A and B, then subsequently dropped Part B to enroll in an ACA Plan (Obamacare) there may be assistance available to help switch back with either no penalty or a reduced penalty. To request this assistance, individuals can:
  - Call Social Security Administration at 1-800-772-1213 (TTY users should call 1-800-325-0778); or
  - Visit SSA.gov to find a local Social Security Office.

Arizona Department of Transportation (ADOT) – Representative was unable to attend and provided prior notice.

Arizona Department of Veterans' Services – No representative in attendance.

Arizona Health Care Cost Containment System (AHCCCS) – No representative in attendance.

Arizona Indian Council on Aging – No representative in attendance.

Attorney General's Office – Ms. Courtney Bennett reported

- There is a delay in the senior monthly scam alert cards that were to be mailed to those signing up for information from the Task Force Against Senior Abuse (TASA) website. There are currently 150 people subscribed to the free service.
- April 16 is National Healthcare Decisions Day, a collaborative effort of national, state and community organizations. Together these entities work to ensure that the information, opportunity and access needed to document health care decisions is available to all decision-making capable adult citizens of United States.
- There is a need for senior volunteers who can offer six hours to one day per week assisting with the helpline and emails to TASA.
- National Elder Abuse Prevention Day takes place in June.

***10:05 a.m. - 15 minute break***

***10:20 a.m.***

**GACA Chair report & discussion**

New Member sharing - C.T. Wright (Acting Chairman) invited new council members Belinda Akes, Teri Kennedy and Ellen Kirschbaum to provide their backgrounds and interest in becoming GACA members.

Recommendations from the Executive Committee – Acting Chairman C.T. Wright reported the Executive Committee reviewed the 2018 objectives and highlighted the need for the development of the protocols and resource material to help explain the Open Meeting Law and processes GACA follows as a public body and as a Council of the Governor.

Requests for Sponsorship – The Executive Committee agreed to table discussion on applications to GACA for sponsorships. The group discussed the need for agreement on a timeline for approval, allocation process, areas for outreach, alignment with the Council and Committee objectives and putting the deadline for requests on the application form to help ensure consistency with the request for sponsorships, alignment with the Council's objectives and transparency in use of the Council's donation funds.

Discussion – GACA 2018 priorities & objectives

At the request of Acting Chair Wright, Executive Director, Cathy De Lisa, reviewed the 2018 GACA Objectives with the group.

**Executive Director's Office Updates**

Updates on GACA & office initiatives, projects and related items - Executive Director, Cathy De Lisa reported the staff continues to provide logistical support to the sponsors of the legislature's Senior Caucus. The next meeting is March 12, 2018, and the sponsors have selected falls prevention as the

topic of discussion. Ms. De Lisa provided an update on Alzheimer's Awareness Day at the Capitol and displayed the House press release about the event found on the Arizona State Legislature's website. Executive Director De Lisa invited GACA members to provide suggestions on how staff can better distribute information in a timely manner to ensure preparation for the GACA meetings and discussed reasons for tracking GACA member attendance including sanctioned volunteer time.

#### Travel Update

Executive Assistant, Lizette Cordero stated there were no Travel Policy updates to report at this time.

#### **Council Member reporting & sharing**

Deborah Hankerd reported the Senior Center in Tombstone was awarded a grant to upgrade the wiring at the center. Ms. Hankerd also shared the challenges with lining up volunteers to ensure the site continues to run smoothly while she is out of the office for knee surgery.

George Evanoff reported – Tucson Medical Center (TMC) and the Pima Council on Aging (PCOA) will be hosting the annual Salute to Centenarians on Friday, May 4, 2018 at the TMC Marshall Conference Center, 5301 E. Grant Road in Tucson.

Steve Wagner reported the Marketing Committee had completed the rack cards and all GACA members are asked to share the piece to help build awareness on the importance for GACA.

Bob Roth reported the home care services trade association will be holding an event at the Capitol on March 15, 2018 beginning at 8:30 a.m. and the Scottsdale Aging Symposium will take place on March 8, 2018 from 8:00 a.m. to 1:30 p.m. at the SkySong in Scottsdale.

Teri Kennedy reported the Arizona Geriatrics Society Spring Geriatric Mental Health and Aging Conference will be taking place on April 6, 2018 in Tucson, Arizona, and the Interprofessional Practice & Education Conference will be held on April 20 and April 21, 2018 in Mesa.

Reporting on behalf of Becky Brimhall, Executive Director, Cathy De Lisa, stated Ms. Brimhall will be assisting Dementia Friendly Tempe (DFT) staff with a webinar on March 7<sup>th</sup> for the banking institution sector and walking in the Zoo Walk on April 28 benefiting DFT; individual sponsors are welcomed. In addition the third annual symposium by Dementia Friendly Tempe will be held on April 7 at the Southwestern College of Naturopathic Medicine, and DFT had partnered with Homewatch Caregivers to offer the Virtual Dementia Tour along with a Dementia Friends session.

#### **Call to the public**

Public member Angela Banks shared appreciation for GACA support and thanked Steve Wagner for providing an educational program at Tanner Terrace Apartments.

#### **Adjourn**

GACA Acting Chairman, C.T. Wright, adjourned the meeting at 11:13 a.m.

Copies of all meeting materials and hand outs are available for review at the Governor's Advisory Council on Aging office.

NEXT MEETING: The next Governor's Advisory Council on Aging meeting is a telephonic meeting at 8:00 a.m. on Friday, April 6, 2018; the next in-person meeting is planned on May 4, 2018. Time and location to be confirmed and announced by public meeting notice posted at the GACA website: <http://govtrans.az.gov/gaca/>. These meetings are open to the public.