



GOVERNOR'S ADVISORY COUNCIL ON AGING

Meeting Minutes

Public Body: GOVERNOR'S ADVISORY COUNCIL ON AGING (GACA)

Date: March 1, 2019

Time: 9:00 a.m. – 11:00 a.m.

Venue Address:
Arizona State Capitol – Executive Tower
Third Floor Conference Room
1700 W. Washington Street
Phoenix, AZ 85007

GACA Members and Liaisons Present

Lisa O'Neill (Chair), Belinda Akes (Vice Chair), Carol Brown, Deborah Hankerd, Barbara Marshall, Lee Olitzky, Bob Roth, David Spelich, John Stiteler, Steve Wagner

GACA Staff

Lizette Cordero

Welcome, Call to Order, introductions, review & approval of February 1, 2019 draft minutes

GACA Chair, Lisa O'Neill, called the meeting to order at 9:05 a.m., due to technical difficulties. After a welcome and introductions Chair O'Neill requested a review of the draft minutes from the February 1, 2019 telephonic meeting. Following the review, GACA Chair O'Neill called for a motion. Carol Brown *made a motion to approve the minutes as presented; David Spelich seconded the motion. The motion passed by the following roll call vote.*

Barbara Marshall-aye, Belinda Akes-aye, Bob Roth-aye, Carol Brown-aye, David Spelich-aye, John Stiteler-aye, Lee Olitzky-aye, Lisa O'Neill-aye, Steve Wagner-aye

Liaison reports (5-7 minutes to include updates, ideas for collaboration and/or requests to the Council)

GACA Chair O'Neill changed the liaison reporting order to allow Mr. Babak Nayeri-Arizona Department of Health Services to conduct his report first as he had to leave early.

Arizona Department of Health Services (ADHS) – Mr. Babak Nayeri reported:

- Public Health approach to Alzheimer's Disease and Related Dementia in accordance with the Healthy Brain Roadmap and the State plan action steps continue to be front and center in our healthy aging priorities.

- ADHS is supporting Dr. Pauline Boss' Ambiguous Loss curriculum for DEMENTIA caregivers also known as Finding Meaning and Hope in collaboration with Duet.
- Looking through the "social determinants of health" lens in chronic disease prevention in all initiatives.
- ADHS submitted a grant proposal to ACL to demonstrate and scale chronic pain self-management program (CPSMP) in support of the Governor's executive order regarding opioid death reduction. ADHS is looking forward to an award notice sometime in May/June.
- The Health and Safety Committee in collaboration with the Attorney General's Office (AGO) prepared and submitted a report on Advance Directives better known as Life Care Plan with recommendations and action steps. It is currently going through final review. Once vetted, ADHS will share it with the GACA Council.
- The Arizona Falls Prevention Coalition (AFPC) is holding a complimentary professional Continuing Education (CE) event with a superb speaker on Fentanyl and Falls this coming Friday March 8th. It will be hosted at the ADHS State Lab Auditorium from 11:00 to 12:00 PM. Cordial invitation is extended to all Council Members and service providers.

Arizona Association of Area Agencies on Aging – Ms. Olivia Guerrero reported:

- Long-Term Care Facilities – The Ombudsman is a specially trained advocate for residents of long-term care facilities, which include nursing homes, assisted living facilities, and adult foster care homes, Ombudsman seek to improve the quality of life, care and environment for long-term care residents and work to resolve problems individual residents face,

To server Arizona's long-term care facility residents the Arizona Association of Area Agencies on Aging is requesting an additional \$1 million to begin increasing staffing to meet the Institute of Medicine's staffing recommendations.

- Home and Community-Based Services (HCBS) – Increase – Include adult day health, assistance with bathing and dressing, meal preparation, shopping, bed linen changing, caregiver respite, home nursing and home-delivered meals. If older adults are not able to get the support they need at home they are more likely to come to the attention of Adult Protective Services (APS).

The Arizona Association of Area Agencies on Aging is requesting that the Arizona State Legislature support the Governor's budget request of \$3.8 million of state planned.

Mr. Guerrero's full report is available for review at the Governor's Advisory Council on Aging (GACA) office.

Arizona Attorney General's Office (AGO) – Ms. Courtney Bennett reported:

- Provided update on the Elder Abuse Creative Arts contest.
- Contest information has been mailed to approximately 900 middle schools and junior high schools.
- Currently in the middle of follow ups, asking the council to help spread the word. The flyers and contest information will be sent electronically to the GACA mailbox for distribution.

- Reminder, the AGO is planning to update their advanced directive forms this year. In part from recommendations that the Task Force against Senior Abuse (TASA) Health and Safety Committee submitted to the AGO.

Arizona Department of Economic Security-Division of Aging & Adult Services – Ms. Cindy Saverino reported for Ms. Priscilla Kadi:

- Two administrations have merged into one to create efficiencies to support client experience- Aging and Disability Services and Community Action Programs has now become Community Action and Aging Programs. Along with the changes there will be three Program Managers reporting to Cindy Saverino. They are: Elder Rights and Benefits, Independent Living Supports and Community Action Programs.
- Senior Community Service Employment Program has submitted their annual grant to Department of Labor.
- State Plan on Aging was submitted to Administration for Community Living (ACL). Plan goes into effect on October 1.
- Dennis Dudley, Aging Services Program Specialist from ACL will be visiting the Aging Programs on September 18-19.
- Annual Improvement Plan was revised to accommodate changes with the HCBS Home Care Services Waitlist, which began at 1735. The plan is to decrease the number of individuals on the waitlist to 1301 by end of fiscal year. This Annual Improvement Plan is on the Governor's Scorecard.
- APS' goal is for the number of aged cases > 90 days. This AIP is on the Governor's scorecard.
- Holding a World Elder Abuse Day Conference on June 13, 2019. There will be a work group that will include the AAAs and APS.
- System Updates:
 - The AzLinks.gov website is being revised. Name change from Aging and Disability Resource Consortium to Aging and Disability Resource Connection. Also working on updating the website and resource directory. Developing an Ombudsman database piece in DAARS as the result of outdated technology.
 - Adult Protective Services received a Technology grant from ACL to connect two data systems between APS and the AAAs (AZAPS and DAARS)
- State Health Insurance Assistance Program will hold their annual conference on September 13 and 14. First day is a strategic planning meeting and the next day is the speaker sessions. Peter Bauer from Centers for Medicare and Medicaid will be presenting Medicare Updates.

Collaborations:

- Partnership with Banner Health, APS and Aging Services.
- Provided sponsorship to the AAAs for the Az4a Summit.

Arizona Department of Insurance (ADOI) – Ms. Tolanda Coker was unable to attend and provided her Liaison report. Council Chair, Lisa O'Neill, read Ms. Coker's report as follows:

- ADOI completed its move to the ADOA building, the new location address is [100 N. 15th Ave., Ste. 102, Phoenix, AZ 85007](#). The web address and all contact numbers are the same.
- Medicare annual open enrollment is 10/15 - 12/7 and the ACA (Obamacare) open enrollment is 11/1 - 12/15.
- The Department is working with other agencies to conduct a Pre-Retirement seminar. One in Phoenix at Burton Barr Library on September 15th and one at Abrams Public Health Center in Tucson on September 22nd. Maximum capacity registration has been met for the Phoenix event but registrations are still being accepted for Tucson.

Arizona Department of Transportation (ADOT) – Mr. Eric Gudino reported:

- ADOT MVD is revamping their website to make it more user friendly.
- Many services for homebound or elderly will be provided online so they will not need to visit an MVD office.
- Will seek input from the council on the website once developed for feedback on design and user friendliness.

Arizona Department of Veterans' Services – No representative in attendance.

Arizona Health Care Cost Containment System (AHCCCS) – Ms. Dara Johnson delivered her liaison report via conference call as follows:

- **NEW Director Jami Snyder**
 - Jami Snyder was appointed by Governor Ducey on 12/31/18.
 - More information on Director Snyder and her appointment may be found on the [AHCCCS website](#)
- **AHCCCS Works – Community Engagement Wavier**
 - The Center for Medicare and Medicaid Services (CMS) approved AHCCCS' Wavier request to implement community engagement requirements for some able bodied members from ages 19-49 beginning no sooner than January 1, 2020.
 - There are a number of individuals who are exempt from the requirements including, but not limited to:
 - Caregivers who are responsible for the care of an individual with a disability
 - Members who are medically frail
 - Members who have an acute medical condition
 - Members with a disability
 - More information on the Community Engagement requirements may be found on the [AHCCCS website](#)
- **Social Determinants of Health**
 - The next step of health care integration and “whole-person health” is to focus on social determinants of health.

- Roughly only 20% of a person’s health and health outcomes is related to their health care experience; the remaining 80% includes socioeconomic factors, physical environment and healthy behaviors.
- AHCCCS is working on a number of initiatives to learn more about our member’s social determinants of health as well as what options Medicaid programs have to address these needs.
- **AHCCCS/ALTCS Update**
 - **SB 1244 – DCW and Assisted Living Caregiver Reciprocity**
 - AHCCCS is supporting SB 1244 that outlines a pathway for Assisted Living Caregivers and in-home care Direct Care Workers training and testing reciprocity.
 - The scope of practice is nearly identical and seeks to help with workforce development shortages within the two industries by helping workers transition back and forth between facility-based and in-home care.
 - **Electronic Visit Verification**
 - AHCCCS has selected a vendor for the statewide electronic visit verification (EVV) system.
 - The award of the contract is contingent upon approval from CMS and the Arizona Department of Administration.
 - More information on EVV can be found on the [AHCCCS website](#).
 - **HCBS Rules**
 - AHCCCS has received preliminary approval of the state’s transition plan to come into compliance.
 - AHCCCS will be hosting a public comment process in April for stakeholders to learn about the changes to the transition plan since the latest version posted in October 2015.
 - More information the HCBS Rules can be found on the [AHCCCS website](#). Revisions to the website are planned for March 8th.
 - **NEW Community Intervener Service**
 - AHCCCS is working on the development of a new Community Intervener services for ALTCS members with a combined vision and hearing loss beginning 10/01/19.
 - Community Interveners provide visual, auditory and environmental information which members with a dual sensory loss are unable to gather on their own and support members to lead self-directed lives through skill building interventions.

Arizona Indian Council on Aging (AICOA) – Ms. Roxanne Thomas reported:
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- AIWA Conference is scheduled for October 27-29 at Fort McDowell. Sponsorship forms are available and registration will open next week.
- Arizona Indian Council on Aging’s next meeting is on April 4 from 8:00 a.m. to 3:00 p.m. at the Desert Diamond Hotel & Casino in Glendale, AZ.

- Protecting Our Elders – Receive training from the National Institute of Crime Prevention on April 11-12.

10 minute break at 9:42 a.m.

Reconvened at 9:52 a.m.

GACA Chair report & discussion

- Recommendations from the Executive Committee – Chair O’Neill reported the Alzheimer’s Association’s Day at the Capitol sponsorship form was submitted late, after the event, therefore, the \$1,000 sponsorship will be post the event. According to GACA member, Carol Brown, who attended the event, there was a great deal of material available and it was a well-attended event. There were coaching panel discussion on how to approach legislators and Caregivers’ perspective on the conversation needed to be had with loved one’s related to the topic of “What Are the Plans Going Forward?” According to Ms. Brown the \$1,000 sponsorship request is justifiable. Council Chair O’Neill presented GACA members with the recommendation from the Executive Committee for approval of the \$1,000 sponsorship request, post the event. *David Spelich made a motion to approve the Alzheimer’s Association Southwest Chapter’s sponsorship request; Bob Roth seconded the motion. The motion passed by the following roll call vote: Belinda Akes-aye, Barbara Marshall – aye, Bob Roth –aye, Carol Brown – aye, David Spelich – aye, Lisa O’Neill – aye, Deborah Hankerd – aye, Lee Olitzky-aye, John Stiteler-aye, Steve Wagner-aye.*
- Overview and discussion of progress on GACA Committee 2019 objectives (LPEC, AICC, and Marketing) – According to GACA Vice Chair, Ms. Belinda Akes, all 2019 objectives are on track.

Staff report and discussion

- Updates on GACA staffing, operations & related items – Executive Assistant, Lizette Cordero, reported there is no news with regard to the appointment of a new Executive Director or GACA member appointments/reappointments.
- GACA volunteer hours tracked – Ms. Cordero stated she will email each GACA member their respective GACA Sanctioned Time/Events spreadsheet to complete and return as soon as possible. Ms. Cordero also advised “When In Doubt, Include it in the Sheet”. If not sure if an event classifies as a “GACA Sanctioned Event” include it in the spreadsheet as the spreadsheet is reviewed by the Council Chair for accuracy.
- Travel updates and/or reminders, if needed – According to Ms. Cordero there are no travel policy updates to report at this time and also reminded Council Members to submit their travel claims as soon as possible for processing and lodging reimbursement for GACA meetings is only one day.

Council Member reporting & sharing

- Council Members’ aging-related updates on research, training, seminars, workshops, webinars, conferences, best practices or related items.
 - Mr. Steve Wagner, Council member and member of the Task Force Against Senior Abuse (TASA), distributed the 9-1-1 flyer that outlines information related to Emergency versus Non- Emergency calls. According to Mr. Wagner the 9-1-1 flyer is supported Nationwide and discussions are underway to make final edits to the flyer, have it laminated and used as a standard document nationwide. A conversation ensued and some suggestions included:
 - The flyer should include the authors and the reason it was created.

- How do the private and public sectors come together on the policy issues?
- Insurance representatives should be included in discussions as most policies are motivated by liability.
- Mr. Wagner stated he will send the Morrison Institute Policy Primer document to the GACA Office to review and share with Council Members.

Bob Roth reported Duet is having their Annual Luncheon on April 9 from 12:00 p.m. to 1:00 p.m. at the Black Canyon Conference Center in Phoenix.

Deborah Hankerd distributed the Old Firehouse Senior Center Newsletter that includes information, updates and budget information on the facility.

Carol Brown reported the Alzheimer's Education Conference is taking place on March 6 from 8:00 a.m. – 5:00 p.m. at the Tucson Jewish Community Center and hosted by the Alzheimer's Association Desert Southwest Chapter.

Belinda Akes reported Pinal/Gila County has acquired a new building for meals on wheels with a \$175,000 grant from DES. According to Ms. Akes the building was appraised for \$700,000 and must be kept for 10 years. The purchase was made possible through a private donor.

Call to the public

Linda Arters suggested everyone Google Aging in the U.S. website for age related statistics by state.

Copies of all meeting materials are available for review through the Governor's Advisory Council on Aging (GACA) office.

Adjourn

GACA Chair, Lisa O'Neill, adjourned the meeting at 10:45 a.m.

NEXT MEETING: The next Governor's Advisory Council on Aging meeting (telephonic) is scheduled for April 5, 2019. Time and location to be confirmed and announced by public meeting notice posted at the GACA website: <http://govtrans.az.gov/gaca/>. These meetings are open to the public.